

NCJIS Modernization News



Nevada
Civil and
Criminal
Information
System

INSIDE THIS ISSUE

NCJIS Modernization Program Update	1
Online Services	2
Training and Rollout	2
Update Contact Information	3
Civil Business Workshops	3
Questions and Answers	4
Change Engagement	5

Visit the
NCJIS Modernization
web page to find:

Contact Information
Presentations
Newsletters
Documents
Surveys

NCJISMod@dps.state.nv.us

<https://rccd.nv.gov/Services/NCJISMod/>

This newsletter covers the information shared at the March 2023 Civil Change Ambassador meetings, recapping the information for those who could not attend. Here you will gain an update on the NCJIS Modernization effort, the new online services coming in 2024, training and rollout plans, and how to update your contact information. This newsletter also highlights questions and answers discussed during the Change Ambassador meetings and announces the Civil Business Workshops coming soon to an area near you.

NCJIS Modernization Update

The Nevada Criminal Justice Information System (NCJIS) Modernization Program is a multiyear effort and a significant transformation that embraces state-of-the-art technology to better serve your business needs.

This modernization effort replaces existing systems and adds critical functionality for internal and external users that will provide improved services to civil businesses while improving the efficiency and effectiveness of public safety operations.

The NCJIS Modernization Program Team is currently focused on these activities:

Criminal Justice Agencies

- Preparing agencies to operate in the new NCJIS environment
- Testing the new solutions for functionality and operability
- Training criminal justice agencies on the new solutions and processes
- Migrating all criminal justice agencies by assigned groupings to the new NCJIS environment

Civil Businesses

- Design meetings about the upcoming, online civil business services
- Planning of informational events for civil businesses by business type and location





Nevada Civil and Criminal Information System

Online Services



Nevada Civil and Criminal Information System

Civil Applicant (CAP) Program

Civil Name Check (CNC) Program

Brady Firearms Check (FFL)

The Nevada Civil and Criminal Information System (NCCIS) is a new cloud-based web portal for both civil business and criminal justice users. It provides a new way of interfacing with the Nevada Department of Public Safety and is accessible through any web browser. Learn more about the coming civil business workshops at which we will provide a deeper explanation of the coming features and capabilities and answer questions.

Training and Rollout

The NCJIS Mod Team will prepare civil businesses on the coming online business services. The image below presents the planned approach. As shown, we will provide training materials, training, and support.



The NCJIS Modernization is in the early stages of developing civil business solutions. More information will be forthcoming from the change manager who will provide advanced notice of training and other pertinent information concerning the coming online capabilities.



Updating Contact Information

It is important at this phase for your business to update NCJIS Modernization Program-related contact information. Please use the following Smartsheet link:

[Link to NCJIS Mod Contact Update and Question Form](#)

This link may also be accessed on the NCJIS Modernization web page, under **Important Links** at: <https://rccd.nv.gov/Services/NCJISMod/>

Please be sure to provide a contact for your accounting/billing information as well as a general contact for your company/agency.

Note: Submission of this form does not amend the contact information on file for your existing account at the Department of Public Safety's Records, Communication and Compliance Division (RCCD).

Civil Business Workshops

Mark your calendars!

In-person civil business workshops will be conducted at multiple locations across the state.

These events will be held separately for each business type (CAP, CNC, FFL) and will cover the following topics:

- An overview of the NCJIS Modernization Program
- An overview of the NCCIS Portal
- How to Prepare
- Training and Rollout
- Demonstration of the FlexCheck System

Invitations specific to your business will be delivered closer to the meeting dates. For now, here are the general dates and locations of the coming workshops by area to note on your calendar.

- **6.07.23 – 6.08.23:** 5190 Spectrum Blvd., Room 105, Reno, NV
- **6.19-23 – 6.23.23:** 3920 E. Idaho St., Elko, NV
- **6.27.23 – 6.28.23:** 911 Musser St., Ormsby Room, Carson City, NV
- **7.17.23 – 7.21.23:** 50 State Route 305, Battle Mountain Court, Battle Mountain, NV
- **7.31.23 – 8.04.23:** 4615 W. Sunset Rd., Room A105, Las Vegas, NV





Questions and Answers

Some of the questions that came up during our Civil Change Ambassador meetings are listed below, along with the answers provided by the NCJIS Modernization Team that you may find helpful.

Question	Will firearms dealers (FFLs) be able to submit background checks online?
Answer	Yes, the ability to submit background checks online is a feature of the new system. The background status will also be returned online. The ability to submit a background over the phone will remain available as well. There will be no faxing of submissions once the NCCIS Portal is active for the FFLs.
Question	How are each of the firearm background check statuses going to be handled for online submissions?
Answer	<p>Either a Proceed or Delay status will be returned online as soon as it is determined.</p> <p>After a Delay, the status of the background will be updated within the existing three-business-day time frame, and the FFL will receive a notification of a status change.</p> <p>Upon a “final” status—Proceed, Unresolved, or Deny—the State and NICS numbers will be provided.</p>
Question	How will an FFL provide the 4473 on a denied background?
Answer	Providing the 4473 on denied backgrounds will still be using the fax at this time. This may change in the future.
Question	Are there any changes to the time frames for backgrounds?
Answer	<p>No, all time frames are set by the FBI and the ATF.</p> <ul style="list-style-type: none"> • Delay remains three business days. • Unresolved continues to be worked on for 90 days.
Question	Are there changes coming for the Civil Applicant Program?
Answer	<p>The process for civil applicant fingerprint submissions via Live Scan machines will remain virtually the same. An option to pre-enroll your applicants will be covered in training.</p> <p>The NCCIS Portal will provide the ability for your business to track what stage your applicant is in the process and receive the background check results electronically.</p> <p>The ability to mail in fingerprint cards and have hard copies mailed back to your business remains available.</p>



Change Engagement

The change manager will continue to engage with civil business change ambassadors to provide program updates with key information on planned activities and help your organization prepare for using the new online civil applications through the NCCIS Portal, anticipated to be available by 2024.

Change Ambassador Enrollment

Civil business client organizations are encouraged to enlist a representative to serve as change ambassador as your key point-of-contact. Large organizations may have more than one change ambassador to help facilitate communication.

Follow this Smartsheet link to sign up your change ambassador today!

[Change Ambassador Submission Form](#)

This link may also be accessed on the NCJIS Modernization web page, under Change Ambassador Information at:

<https://rccd.nv.gov/Services/NCJISMod/>

The NCJIS Mod Team’s top priority is to provide constant communication and gain important feedback from our valued stakeholders. **Visit the NCJIS Modernization web page to find:**

Contact Information

Presentations

Newsletters

Documents

Surveys

<https://rccd.nv.gov/Services/NCJISMod/>

Need help or additional information?

Contact us by e-mail: NCJISMod@dps.state.nv.us

With great appreciation from the NCJIS Mod Team.

This communication, including any attachments, may contain confidential information and is intended only for the individual or entity to whom it is addressed. Any review, dissemination, or copying of this communication by anyone other than the intended recipient is strictly prohibited. If you are not the intended recipient, please contact the sender by reply e-mail and delete and destroy all copies of the original message.

