

NCJIS Mod Criminal Justice News

#### Leading the way to a safer Nevada.

A newsletter for our criminal justice stakeholders brought to you by the Nevada Department of Public Safety.

October 2021

Issue 7

## NCJIS Modernization Program Overview



## The NCJIS Modernization Program is on track and moving ahead smoothly and methodically. Here is an update for our criminal justice community on what to expect, and when.

Our team is preparing to roll out training for the NCCIS Portal, Law Enforcement Message Switch (LEMS), and Single Sign-On (SSO) solutions.

Current activities include building the rollout plan, training plan, schedule, and materials. The Modernization Program Team will work collaboratively with our criminal justice agency stakeholders to build a training schedule that is as accommodating as possible. See more information on training in the next section below.

### Training News



Here is a high-level view of the latest information for the NCJIS Modernization training program in development. It will be carried out in stages among criminal justice agency groups across the State of Nevada.

By Spring 2022, criminal justice stakeholders should expect materials, video and other forms of training, and support. This will start two to three months prior to an agency's migration to the new systems.



Note:

- In-person training is preferred but is contingent upon COVID-19 limitations and/or agency preferences.
- Learning support to agencies will be provided by RCCD as long as is needed, following migration to the new solution.



# Change Management News

Change Management has been focused on answering questions, addressing concerns, delivering surveys, and organizing informational events. These activities include:

**Change Ambassador Meeting.** Criminal justice change ambassadors were provided a program update at the end of August 2021. Here is an overview of the topics covered:

#### Major Milestones for Q1 – Q3 2021

- The 22/23 Biennium Funding was approved and signed by the Governor.
- The nexTest CJIS Online Platform launched in 2020 is resulting in financial savings, time-saving benefits, and positive feedback.
- The NCHIP grant application was submitted, along with 14 letters of support.

#### Current Activities for Q4 2021

- Training RCCD trainers.
- Planning solution rollout.
- Developing agency training schedule.
- Identifying agencies interested in federating.
- Analyzing baselining surveys.
- Delivering Change Readiness Survey #2.

#### Coming Milestones for Q1 – Q2 2022

- Provision of training materials and instructional videos.
- Agency training on:
  - NCCIS Portal, LEMS, and Single Sign-on (SSO).
  - NCJIS/NCIC Validations.
  - Warrants/Wanted Persons solution.

**TAC Meeting.** All TACs and ATACs were invited to a specially organized Teams meeting on the TAC role and the NCJIS Modernization. TACs submitted agency-specific and general questions. A newsletter was delivered on September 24, 2021, to all TACs and ATACs that compiled all questions asked and NCJIS Modernization Team responses. The subsequently scheduled TAC meetings allowed time for additional questions and clarification. You may contact the Change Manager, Elizabeth Parsons-Lenz, at <u>eparsonslenz@dps.state.nv.us</u> if your agency did not receive the TAC Newsletter.

**Baselining Survey Analysis.** Responses from the NCCIS Portal and Message Switch baselining surveys are in, the results of which will be shared in the next newsletters; so stay tuned!

The NCJIS Program Team's top priority is to provide constant communication and gain important feedback from our valued stakeholders.

Visit the NCJIS Modernization web page to find:

Newsletters

**Contact Information** 

Presentations

Documents

5

Surveys

### https://rccd.nv.gov/Services/NCJISMod/

Need help or additional information? Call the new NCJIS Modernization Customer Service phone number: 775-687-7263.

#### Contact us by e-mail: NCJISMod@dps.state.nv.us.

With great appreciation from the NCJIS program management team.

This communication, including any attachments, may contain confidential information and is intended only for the individual or entity to whom it is addressed. Any review, dissemination, or copying of this communication by anyone other than the intended recipient is strictly prohibited. If you are not the intended recipient, please contact the sender by reply e-mail, delete, and destroy all copies of the original message.