



NCJIS Mod Criminal Justice News

Leading the way to a safer Nevada.

A newsletter recapping the NCCIS Baseline Survey results.

Brought to you by the Nevada Department of Public Safety

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Issue 8

NCJIS Modernization Baseline Surveys



The **NCJIS Modernization Program's** success is strengthened through the great participation of our criminal justice stakeholders. Baseline surveys on certain public-facing solutions are periodically delivered to assess:

1. User understanding of the new solution.
2. Expectations of what the new solution should fulfill.
3. The impact before and after solution functionality is added.

NCCIS Baseline Survey Results



This newsletter contains the qualitative feedback submitted by our criminal justice community on user expectations of the new system. Your invaluable input is featured in the blue bars, below, while our NCJIS Modernization Team's responses to these topics are summarized underneath. For more information, please reference the August 2021 Training Newsletter, Issue 4 and the October 2021 Newsletter, Issue 8.

The question posed was:

“Please explain what expectations your agency has that the NCCIS Portal should fulfill.”

Detailed training for easy transition.

- A training schedule is being developed.
- Materials and video sessions will be provided prior to Go-Live for your agency.
- Detailed training will be provided in advance of Go-Live for your agency. In-person training is preferred but is contingent upon COVID-19 limitations and/or agency preferences.

24/7 stable, uninterrupted, reliable, and faster access.

Being a cloud-based solution, the NCCIS Portal provides a new way of interfacing with criminal justice systems with reliable, uninterrupted access, with no scheduled downtime for maintenance anticipated.

No loss of functionality.

The look and feel will be slightly different, with different information options returning. We will not be losing any functionality that we currently possess for queries.

New features, capabilities, and increase in current information.

An entire newsletter dedicated to highlighting the many new features and capabilities of the new system will follow shortly.

Compatibility with CAD vendors.

NCJIS will support existing Foreign Host connections as is and, if an agency requests, can upgrade to the new connection format. The existing connections will not include advanced functions. The new connection will allow added Nlets messages and will require some work from the different CAD/RMS vendors on the interface, depending on their software and user screens.

Ability to get CLETS back.

We will not have access to the California Law Enforcement Telecommunications System (CLETS). All information available through CLETS can be accessed using Nlets.

Consistency between help fields and entry screens.

Help fields and help documents will be current with the system.

Single login for all needs.

Within the NCCIS portal, users have just one set of credentials to securely authenticate multiple applications and websites.

Single Sign-on (SSO) is available to agencies federated with the Azure Active Directory. This provides a simplified, secured identity federation and web single sign-on capabilities.

Is your agency interested in federating? Contact the NCJIS Modernization Team at NCJISMod@dps.state.nv.us for next steps.

The NCJIS Program Team's top priority is to provide constant communication and gain important feedback from our valued stakeholders.

Visit the NCJIS Modernization web page, where you will find:[Contact Information](#)[Copies of Presentations](#)[Newsletters](#)[Links to Documents](#)[Links to Surveys](#)

<https://rccd.nv.gov/Services/NCJISMod/>

Need help or additional information?

Call the new NCJIS Modernization Customer Service phone number: 775-687-7263

With great appreciation from the NCJIS program management team.

Contact us through this e-mail address: NCJISMod@dps.state.nv.us

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