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*Governor*



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## Records, Communications and Compliance Division

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The Nevada Department of Public Safety Records, Communications and Compliance Division is doing everything possible to mitigate the danger of the COVID-19 virus while still maintaining the Civil Applicant Program.

To date, the Civil Applicant Program is still experiencing a high volume of civil fingerprint-based background checks however response times are progressively decreasing. Expected response times are approximately 35 days or less.

The Civil Applicant Program staff continue to make every effort to complete the requests in a timely manner to ensure thorough and comprehensive background checks for the safety of all Nevadans.

Status checks may now be submitted by the employment/licensing agency after 45 days of the original submission date.

For civil account holder customers, please defer any questions that you have regarding the status of your background check to your respective employment/licensing agency. This is to ensure the protection of confidential information.

The Department appreciates your continued support and patience during these trying times and every effort will be made to update this website as the status of response times continue to progress.